

Matthew & Holly Clancy
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Four years ago we installed an in-ground pool at our Rochester home and decided on *stampcrete* for the pool decking. At the time the *stampcrete* product was a bit more expensive than a traditional concrete deck but was less expensive than a deck constructed from pavers. The contractor promised us that they would properly compact the area before pouring the deck and that his product was low maintenance and durable. Within a year of installation a series of cracks began to appear. After two more years we noticed that entire sections were sinking. We knew we needed to make major repairs. Initially we decided to weigh repair options as we had a hard time getting over the idea of shelling out the money for an entirely new deck on top of the first one. At the beginning of the next season the *stampcrete* deck was in shambles and that's when we called in Bob Whyte from *Naturescape*. He assisted us with design options and came up with a price we could live with. Bob's first order of business was to address the settling issue that caused our first deck to fail so dramatically. After fixing the other guys poor installation, they got to work on their product.

Obviously we highly recommend *Naturescape* and their pavers pool decking. The *stampcrete* ended up being high maintenance and poor performing. It was extremely slippery even after applying a sealant that was supposed to alleviate that problem. Although we don't expect any issues with the new deck we are comforted to know the ease and minimal cost of repairs should there be a problem and the repairs would be virtually undetectable. When areas of the *stampcrete* deck began to fail the only viable option was to completely replace the entire deck as it is nearly impossible to mask a repaired section of *stampcrete* decking. We certainly wish we had run into Bob Whyte and *Naturescape* years back when we installed the pool. If we had we would have ultimately saved thousand of dollars and spared us countless headaches. We are completely satisfied with our new pool deck by *Naturescape* and would recommend them without hesitation.

Sincerely yours,

Matt and Holly Clancy